one.network & the Royal Borough of Windsor



A long history of collaboration

The Royal Borough of Windsor and Maidenhead joined forces with one.network all the way back in 2012.

Our one.network map and Traffic Management tool helps Windsor plot traffic management plans and road closures throughout the borough, particularly for its many large events – such as the Royal Ascot, the Windsor Triathlon, and of course royal events.

Those include Prince Harry and Meghan Markle's Royal Wedding in 2018, and that of Princess Eugenie and Jack Brooksbank later in the same year. The former drew crowds of more than 3,000 people, and both necessitated high security and extremely detailed route planning.

"Before one.network, a single plan or road closure took **2 whole days**. The platform saves me so much time."

How one.network helped

By plotting and sharing their plans on one.network, Aggie and the team at Windsor were able to:

- **Reduce operational enquiries** and customer calls, thanks to the one.network map allowing the public to self-serve
- Manage a national event smoothly and without incident
- Save time and resources by plotting all traffic management interventions on a single platform

"Until you navigate such a massive event, you don't realise how much a visual tool actually helps.

one.network has **saved so many** of us so much unnecessary work."

Event planning on a national scale

To ensure the Royal Wedding ran perfectly, Windsor had to guarantee that every road was carefully managed, that the town centre was kept clear of traffic, and that the Royal couples' routes into the town were kept private. Traffic management plans were created six months before the event and rehearsal.

Aggie Fedyna, Windsor's Network Co-ordinator for Highways & Transport, used the one.network map to plot and communicate plans with the police, partner agenices, and the Royal Household.

External access to Windsor had to be restricted except for in emergencies, creating huge coordination and stakeholder communication challenges. But thanks to using one.network, Aggie and her team successfully navigated the event without so much as a bump in the road.



Agnieszka Fedyna

Network Coordinator Royal Borough of Windsor & Maidenhead

"Anyone who is not using one.network is wasting their own resources. **It's the perfect tool**."





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one.network case study: Royal Borough of Windsor and Maidenhead